

Factors to Consider When Assessing Impact							
Impact of Occurrence	Score	Service	Financial	People / Duty of Care	Project	Reputational	Legal
Catastrophic	5	Serious service failure affecting vulnerable groups	Severe loss > 50% of budget	Fatality	Project fails to deliver target impacting on Council's performance	Sustained negative national media attention - loss of public confidence	Legal action certain or government intervention or criminal charges
Major	4	Serious service failure but not affecting vulnerable groups	Major loss, 30% - 50% of budget	Extensive injury, major permanent harm	Delay to project (1-2 years)	Sustained negative local media attention and/or significant national media attention	Major civil litigation and/or national public enquiry
Moderate	3	Significant service failure affecting customers	Significant loss, 10% - 30% of budget	Medical treatment required - semi -permanent harm up to	Delay to project (3 months - 1 year)	Significant negative local media attention	Major civil litigation and/or local public enquiry
Minor	2	Short term service disruption	Minor loss, 1% - 10% of budget	First aid treatment - non-permanent harm	Delay to project (1 months - 3 months)	Short term negative local media attention	Minor civil litigation
None	1	Negligible service disruption	Negligible loss	No obvious harm/injury	Negligible delay	No media interest	No legal action

Factors to Consider When Assessing Likelihood			
	Score	Probability of Occurrence	Timescale
Almost	5	>75%	Occur < 6 months
Likely	4	51%-75%	Occur 6 mths - 1 year
Possible	3	31% - 50%	Occur 1-2 years
Unlikely	2	10% - 30%	Occur 2-3 years
Remote	1	<10%	Occur > 3 years